Annual Report and Accounts

for the year ended

31st March 2022

Registered Charity Numbers England and Wales 1163538, Scotland SC046384

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REPORT OF THE TRUSTEES for the year ended 31 March 2022

REFERENCE AND ADMINISTRATIVE DETAILS

Registered Charity number		England & Wales Scotland			
Registered Office	12, Ensign Bus	siness Centre, Westwood Way, Coventry CV4 8JA			
Trustees	Gordon Enston Carl Ledbury Gerry Brown Edward Weiss Anthony Arrows				
	Roger Diggle	- resigned 06.09.21			
	Diane Scott	- Chair			
	Helen Poole				
	Reverend Kevin Charles				
	Linda Millinchamp				
	Anna MacArthu				
	Nicola Maher	- appointed 15.03.22			
Advisers to the Board	Dr Jennifer Wild	d Clinical Adviser			
Auditors	Harrison Beale Highdown Hous 11 Highdown R Leamington Sp CV31 1XT	Road			
Bankers	Lloyds Bank PL 30 High Street Coventry CV1 5RA				
Investment Managers	Investec Wealth Quartermile On 15 Lauriston Pla Edinburgh EH3 9EN				

REPORT OF THE TRUSTEES for the year ended 31 March 2022

CHAIR'S INTRODUCTION TO THE ANNUAL REPORT AND ACCOUNTS

This is my second year as Chair of The Ambulance Staff Charity and like the first year of my tenure our Charity and the work of ambulance staff across our country has continued to be affected by the ongoing issues created by the Covid-19 pandemic.

In my last report I talked about 2020-21 being a challenging year, and that has also been true of the last twelve months. The problems associated with Covid-19 have continued with the impact on the country affected by successive waves with new variants spreading more quickly, though thankfully with a less severe impact on the majority of those unlucky enough to catch the virus. The pandemic has added considerable pressures to the ambulance sector with an unprecedented numbers of calls, staff absences and the often debilitating impact of 'Long Covid'. Add to that perhaps the greatest challenge we have faced in many years, hospital handover delays at Emergency Departments, and it is no surprise that ambulance trusts and their staff have had one of the toughest years ever.

Despite all of these challenges, what has struck me over the last few years is the fierce determination by ambulance staff to do everything in their power to continue providing the best care possible. The resilience to deal with challenges of these extraordinary times is nothing short of astounding. Without this hard work it is difficult to imagine where our country would have been, but there is no question it would have been much worse off than it is.

In September 2021 we were able to host our largest ever National Ambulance Memorial Service at the National Arboretum which gave the opportunity to honour those colleagues who had died during the last two years. This was such a moving event to attend along with the families, friends and colleagues to remember those who are no longer with us.

We are particularly honoured to be a part of the support that helps these remarkable people and their families in their time of need. Support for mental wellbeing is still the largest part of our work, however the number of people with trauma-based conditions and the complexity of the cases where we have provided support has increased. We have also seen a rise in the number of people seeking help with financial support and advice as families have been hit by the economic impacts of Covid-19, and this has only grown as a result of the cost of living increases we are all experiencing and the wider economic changes that affect us all.

As Chair I am also immensely proud of the work of the 288 registered volunteers and 10 Trustees who make sure the Charity is here when people need us. All give their time freely to ensure we can continue to provide free support and confidential advice to ambulance staff and their families when they ask for help. The small management team has worked hard in a changing environment even though their own lives and working conditions were affected by the pandemic.

Every year is special due to the efforts of the many people who support us both from within the ambulance community and out. When you read of the stories behind these fundraising efforts they truly are remarkable and deeply moving. I would like to take this opportunity to personally thank all of those who have donated and raised funds for the Charity, we are truly so very grateful.

I also want to note the two grants that we have received from the Covid-19 Healthcare Support Appeal (CHSA) who provided funds to support those whose mental health and financial circumstances have been impacted by the pandemic. Equally our thanks go to the Royal Foundation (RF) who enabled us to fund more trauma-based support through extended opening hours of our contact lines and to provide training on supporting bereavement to our Peer Support Volunteers.

I would like to thank and acknowledge the work of my fellow Trustees through this difficult year and make particular mention of Roger Diggle who stood down as a Trustee in September 2021; thank you for your valued support.

REPORT OF THE TRUSTEES for the year ended 31 March 2022

CHAIR'S INTRODUCTION TO THE ANNUAL REPORT AND ACCOUNTS...continued

The Charity is here to support staff within the ambulance sector, but without the amazing work of our staff, volunteers and supporters we would simply not be able to provide the care, compassion and assistance to those who need us most in what again has been a difficult year for so many. You have truly stepped up to the challenge of meeting the ever increasing number of requests for help from our beneficiaries and that work has made such a difference to so many; thank you to each and every one of you.

Diane Scott QAM Chair of The Ambulance Staff Charity

REPORT OF THE TRUSTEES for the year ended 31 March 2022

HOW TASC IS GOVERNED

TASC is governed by its Board of Trustees who meet on a bi-monthly basis to provide oversight on the progress of the charity in achieving its objectives, to ensure the appropriate use of resources and to manage risk.

The Board is assisted in this role by its sub-committees:

- Finance and Investment
- Income Generation, Marketing, Communications and Digital
- Human Resources, Operation and Clinical
- Governance
- Remuneration
- Audit and Risk

All the committees are chaired by Trustees and have their own terms of reference. The committee's functions are to provide on behalf of the Board scrutiny and to support each of the operational areas of TASC in their work. Each committee has its own set of corporate risks to monitor and manage on behalf of the Board. We regularly review the structure of the committees and their terms of reference to ensure that they provide the appropriate level of scrutiny to enable good governance of the Charity.

The effectiveness of the governance structure is formally reviewed by the Governance Committee every 12 months with recommendations to the Board on any required changes or potential improvements.

There is a scheme of delegation in place which sets out the roles, responsibilities and powers of the Trustees and the executives. The day to day running of the Charity is delegated to the Chief Executive Officer who is supported by the unpaid Chair of the Board of Trustees.

The Board is assisted in their duties by Dr Jennifer Wild who provides clinical advice and support to not only the Board but also the staff team in relation to our work. We are grateful to Jennifer for her invaluable work throughout the year.

OBJECTIVES AND ACTIVITIES

TASC is a Charitable Incorporated Organisation (CIO) that supports the Ambulance Community at their times of need. The following paragraphs are extracts from our governing document and set out what we do, how we do it and most importantly who we support.

The objects for which the CIO is established are:

- (1) The relief of financial hardship, either generally of individually, of the beneficiaries by making grants of money for providing or paying for items, services or facilities.
- (2) The relief of illness, disability or distress through provision of welfare, respite, support and therapeutic services, either generally or individually of the Beneficiaries through:
 - (a) direct provision of such services;
 - (b) the acquisition, maintenance and operation of facilities to provide such services;
 - (c) indirect provision of such services, including commercial contracting, or contributing or donating to other charities with similar objectives;
 - (d) arrangement of access to other providers of such services;
 - (e) provision of financial support to other providers of such services which are used by the Beneficiaries.
- (3) The promotion of the education or re-education of the Beneficiaries (including social and physical training) in such ways as the charity trustees think fit, including by:
 - (a) awarding to such person's scholarships, maintenance allowances or grants tenable at any university, college or institution of higher or further education; or
 - (b) supporting the education of such persons following retirement from the Service so as to promote their financial self-sustainability.

REPORT OF THE TRUSTEES for the year ended 31 March 2022

OBJECTIVES AND ACTIVITIES...continued

- (4) The relief of poverty, sickness and distress of the bereaved dependents of those employed by, or volunteering for, the emergency services (for these purposes defined as the UK Police, UK Fire, Ambulance Service, and Search and Rescue) who have been killed whilst on active service.
- (5) The relief of sickness and suffering of Ambulance Service and Search and Rescue employees or volunteers by facilitating their access to rehabilitation and treatment in respect of physical injuries they have incurred whilst on active service.'
- (6) For the purpose of clauses 6(1) to 6(3) the Beneficiaries for whom the CIO is established are inter alia—
 - (a) Any serving or retired member of, or volunteer under the control of, an Ambulance Service, their carers or family members shall be eligible as a beneficiary-
 - (i) For the purposes of these objects, a family member has the same meaning as a connected person in clause 51 except that reference to Trustee in that clause shall read as Beneficiary for the purpose of this clause;
 - (ii) For the purposes of these objects, carer has the meaning from time to time attributed by the Carers Trust, a registered charity in England and Wales (1145181) and in Scotland (SC042870) which for the time being is "a carer is anyone who cares, unpaid, for a friend or family member who due to illness, disability, a mental health problem or an addiction cannot cope without their support";
 - (iii) For the purposes of these objects, a serving or retired member of, or volunteer under the control of, an Ambulance Service means a natural person who was employed by or volunteered for an Ambulance Service for a period of not less than 12 consecutive calendar months.

TASC defines the Ambulance Community in the following way:

- Everyone who is or who has been employed by an NHS Ambulance Service or Trust for at least 12 months, and their close family.
- People employed or who have been employed by a CQC registered private ambulance service for at least 12 months and their families.
- Paid member of charitable ambulance services and their families.
- Volunteers under the direction and control of an Ambulance Service.
- Students who have been employed by an NHS Trust for at least 12 months.

OBJECTIVES FOR THE PERIOD

The trustees have set ambitious plans to grow the support available to the Ambulance Community and this was set out in the three-year strategy that runs up to March 2022. The objectives cover a range of themes that the trustees believe will enable TASC to grow the quality of what we do, the reach, the range of services and the numbers of people we support. This will be achieved by raising more funds, building deeper and more effective relevant partnerships and collaborations with Ambulance Trusts, ambulance services and other relevant bodies.

The objectives for 2021/22 were a continuation of our three-year plan agreed in 2019/20 which were:

REPORT OF THE TRUSTEES for the year ended 31 March 2022

RAISE AWARENESS

- Communicate effectively and regularly with the Ambulance Community and relevant stakeholders including the public about the challenges faced by the Ambulance Community and the support that TASC is able to provide;
- Continue to develop a range of products, material and information, available in both printed and digital formats that allow access to TASC services;
- Increase our presence on social media platforms such as Facebook, Twitter, LinkedIn and Instagram
- Continue to develop TASC's voice which provides easy to understand information, that is concise and targets all our stakeholders;
- Increase TASC's presence in the news media, by producing news articles, press releases that publicise the support that we provide, case studies that help build understanding of the issues facing the Ambulance Community and publicise the work and efforts of those that support us;
- Continue to drive brand awareness;
- Celebrate and promote TASC's successes and achievements;
- Continue to develop regional engagement, alongside constructive relationships with NHS Ambulance Trusts;
- Recruit Patrons and ambassadors to support us and raise awareness;
- Develop and deliver a programme of events to engage with volunteers and beneficiaries

RAISE FUNDS

TASC is registered with the Fundraising Regulator and will manage a diverse portfolio of fundraising activities which could include (but is not limited to) the following:

- Recruit significant numbers of regular donors and individual supporter as we believe that long-term this will be a principal source of long-term sustainable funding;
- Develop and implement a corporate support programme growing the number of corporate supporters;
- Secure increased funding from Charitable Trusts and other funders;
- Develop a programme of national and local challenge events;
- Promote the TASC lottery;
- Develop community fundraising and general donations;
- Work in a partnership to raise funds with a range of stakeholders;
- Explore joint ventures with charity partners, NHS Ambulance Trusts, other organisations and government;
- Ensure the supporter journey drives long term loyalty through positive engagement.

RECRUIT VOLUNTEERS

- Recruit and induct a range of volunteers across the UK to act as fundraisers, representatives and champions to raise money and raise awareness of TASC;
- Develop an interactive digital platform on social media to enable people to sign up as volunteers and to manage their volunteering activities.

REPORT OF THE TRUSTEES for the year ended 31 March 2022

REVIEW WORKING PRACTICES AND LONG-TERM STRATEGY

- Attract an independent consultancy service to carry out an independent review of TASC's working practices;
- Develop and agree an ambitious but achievable strategy for the long-term;
- Consult with ambulance staff to ensure that their voice is heard and that they get maximum value form the current service provision, identifying any needs or opportunities for developing alternative services.

TRAIN STAFF AND VOLUNTEERS

- Train staff and volunteers to ensure that they are equipped with the right skills and knowledge to deliver TASC's strategy;
- Ensure all staff are offered appropriate training and development opportunities and regular performance reviews;
- Ensure all staff and volunteers undertake mandatory training to achieve compliance with all relevant regulations;

DEVELOP PARTNERSHIPS FOR GREATER COLLABORATION

• Develop effective partnerships and collaborate with other support charities and organisations to improve the immediate and longer-term wellbeing of beneficiaries.

Below is a brief statement of the work undertaken in 2021/22.

ACTIVITIES UNDERTAKEN

2021/22 has to a large degree been a continuation of 2020/2021 as we continued to be impacted by Covid. The common theme of all the activities reported is the way that TASC was forced by the pandemic to change its plans, adopt new ways of working and respond to the incredible demands placed on our beneficiaries. The year has seen a large increase in the support we provide.

Organisationally we have remained mainly a remote working organisation moving most of systems and processes to secure on-line platforms and making use of digital technologies to deliver our work and support.

The staff team responded wonderfully well to the challenge of home working and throughout the year we were pleased to report that we managed to increase the levels of support we provided and have continued with our expanded contact hours of 8am to 6pm Monday to Friday.

REPORT OF THE TRUSTEES for the year ended 31 March 2022

MENTAL WELLBEING

As we entered 2021/22 and the restrictions as a result of Covid were eased and eventually lifted we thought that we might see a move back to a preference for face to face support, but this has not happened with in excess of 95% of our service users opting for digital support rather than face-to-face. The upshot of this has been greater flexibility in our ability to provide support across the UK in a timely fashion.

The main increase in our work has been in the provision of support with trauma-based conditions and we anticipate that this will continue.

As a result of funding provided by the Royal Foundation we were able to increase and maintain throughout the year our contact hours and along with funding received from the Royal Foundation and CHSA increase the amount of counselling support that we can provide.

PHYSICAL WELLBEING

Throughout the year we have slowly been able to provide physical rehabilitation and local physiotherapy support as restrictions were eased and we are grateful to the support we receive from PC David Rathbone's Blue Lamp Foundation which helps us provide physical rehabilitation for those injured in the line of duty. We have also continued to see a rise in people seeking support who are suffering from Long Covid.

FINANCIAL WELLBEING

The demand for support as can be seen below has continued to rise as the financial impacts of the pandemic have become apparent. We are grateful to CHSA who enabled us to expand our grant provision for those impacted by Covid.

IMPACT REPORT

As in previous years we are publishing, alongside the Trustees' Report and the Audited accounts, a brief impact report in which we set out in detail what we have achieved in the last year. Below are the key achievements:

- We provided 923 interventions in the year, supported mental, physical, emotional and financial support
- This is a 94% increase in the number of people supported
- Overall there was a 49% increase in demand for TASC's support services
- 80% of requests for support were from people concerned about their mental health
- People supported by TASC saw on average a 57% improvement in their mental health
- In 2017/18 we provided 276 interventions. In 2021/22 that has risen to 923; a year on year rise of 42%
- We helped people to claim an additional £220,000 annualised benefit payments
- 1 in 10 of the people we supported have a disability
- 40% of the people we supported had been affected by Covid either mentally or physically

REPORT OF THE TRUSTEES for the year ended 31 March 2022

FUTURE PLANS

Last year we intended to deliver a new strategic plan to start from April 2022 but we have focused on continuing to deliver our support and set out our new strategic plan during the course of 2022, which includes:

- Continue to expand the volume and the quality of the services and support we provide in the areas of mental, physical and personal wellbeing;
- Grow our social media presence, aiming for over 3.5 million impressions in the year;
- Grow our unrestricted funding in the year to £350k;
- Focus on bringing on board more corporate supporters;
- Continue to build on partnerships with the Royal Foundation, CHSA, NHS Ambulance Trusts, College of Paramedics, The Firefighters Charity, Police Care and Mind, and build new relationship to share and deepen our impact;
- Continue to respond flexibly and compassionately to the needs of our beneficiaries as they and families emerge from the impact on Covid;
- Develop new services and activities to support the recovery of all our ambulance people from the impacts of Covid.

This has been a year of unprecedented challenges and we are pleased to report on how well we have responded. However, the coming year is likely to bring many more, and we are focused on growing our charity and striving to meet the ever-increasing need for the support that we provide.

FINANCIAL REVIEW

Investment policy and objectives

TASC holds all free funds as cash in interest bearing bank accounts. The two endowments granted by the Cabinet Office are invested to generate an income which is used to fund services and the operating cost of those services. These funds are managed under a discretionary agreement by TASC's investment manager.

Reserves policy

TASC has aspired to have the equivalent of 3 months' operating costs maintained as free reserves. This objective was achieved and maintained in the current financial year.

Review of the current year financial activities

TASC's gross income from all sources for the period totalled £676,450 (2020/21 £1,048,904), which is a fall from the previous year. As can be seen it represents a timing issue as grants were paid in 20/21 that also provided for 21/22 expenditure of £911,592 (2020/21 - £804,517) and although this is greater than the income received in year it is a result of the planned utilisation of grant funding received in 20/21 and planned reduction in unrestricted cash reserves in line with our reserves policy. The net deficit for the year after revaluations of investments totalled £202,844 (2020/21 net surplus of £552,356).

REPORT OF THE TRUSTEES for the year ended 31 March 2022

STATEMENT OF TRUSTEES' RESPONSIBILITIES

The trustees are responsible for preparing the Report of the Trustees and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice) including Financial Reporting Standard 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland".

The law applicable to charities in England and Wales, the Charities Act 2011, Charity (Accounts and Reports) Regulations 2008 and Scotland requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of resources and application of resources, including the income and expenditure, of the charity for that affairs of the charity and of the incoming period. In preparing those financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities Statement of Recommended Practice;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable accounting standards have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

The trustees are responsible for proper accounting records which disclose with reasonable accuracy at any time the financial position of the charity and to enable them to ensure that the financial statements comply with the Charities Act 2011, the Charity (Accounts and Reports) Regulations 2008, the Charities and Trustee Investment (Scotland) Act 2005, the Charity Accounts (Scotland) Regulations 2006 (as amended), and the provision of the Trust deed. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The trustees are responsible for the maintenance and integrity of the charity and financial information included on the charity's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

ON BEHALF OF THE TRUSTEES

Diane Scott QAM Chair of The Ambulance Staff Charity and Trustee

Date: 6th September 2022

REPORT OF THE INDEPENDENT AUDITORS TO THE TRUSTEES OF THE AMBULANCE STAFF CHARITY

Opinion

We have audited the financial statements of The Ambulance Staff Charity (the 'charity') for the period ended 31 March 2022 which comprise the Statement of Financial Activities, the Balance Sheet, the Cash Flow Statement and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice), including Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland'.

In our opinion the financial statements:

- give a true and fair view of the state of the charity's affairs as at 31 March 2022 and of its incoming resources and application of resources for the period then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice, including Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and the Republic of Ireland'; and
- have been prepared in accordance with the requirements of the Charities Act 2011 and with the requirements of the Charities and Trustee Investment (Scotland) Act 2005 and regulation 8 of the Charities Accounts (Scotland) Regulations 2006

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK) and applicable law. Our responsibilities under those standards are further described in the Auditors responsibilities for the audit of the financial statements section of our report. We are independent of the charity in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

We have nothing to report in respect of the following matters in relation to which the ISAs (UK) require us to report to you where:

- the trustees' use of the going concern basis of accounting in the preparation of the financial statements is not appropriate; or
- the trustees have not disclosed in the financial statements any identified material uncertainties that may cast significant doubt about the charity's ability to continue to adopt the going concern basis of accounting for a period of at least twelve months from the date when the financial statements are authorised for issue.

Other information

The trustees are responsible for the other information. The other information comprises the information included in the annual report, other than the financial statements and our Report of the Independent Auditors thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

REPORT OF THE INDEPENDENT AUDITORS TO THE TRUSTEES OF THE AMBULANCE STAFF CHARITY

Matters on which we are required to report by exception

We have nothing to report in respect of the following matters in relation to which the Charities Act 2011 and the Charities Accounts (Scotland) Regulations 2006 requires us to report to you if, in our opinion:

- the information given in the Report of the Trustees is inconsistent in any material respect with the financial statements ; or
- sufficient accounting records have not been kept; or
- the financial statements are not in agreement with the accounting records and returns; or
- we have not received all the information and explanations we require for our audit.

Responsibilities of trustees

As explained more fully in the Statement of Trustees Responsibilities, the trustees are responsible for the preparation of the financial statements which give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charity or to cease operations, or have no realistic alternative but to do so.

Our responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue a Report of the Independent Auditors that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at www.frc.org.uk/auditorsresponsibilities. This description forms part of our Report of the Independent Auditors.

Use of our report

This report is made solely to the charity's trustees, as a body, in accordance with Section 144 of the Charities Act 2011 and regulations made under Section 154 of that Act and in accordance with Regulation 10 of the Charities Accounts (Scotland) Regulations 2006. Our audit work has been undertaken so that we might state to the charity's trustees those matters we are required to state to them in an auditors' report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charity and the charity's trustees as a body, for our audit work, for this report, or for the opinions we have formed.

Harrison Beale & Owen Limited Chartered Accountants and Statutory Auditor Eligible to act as an auditor in terms of Section 1212 of the Companies Act 2006 Highdown House 11 Highdown Road Learnington Spa Warwickshire CV31 1XT

Date: 6th September 2022

STATEMENT OF FINANCIAL ACTIVITIES for the year ended 31 March 2022

					1 April 2021 to 31 March 2022	1 April 2020 to 31 March 2021
		Unrestricted	Restricted	Endowments	TOTAL	TOTAL
	Notes	£	£	£	£	£
Income and Endowments from:						
Donations & legacies	2	303,793	237,642	-	541,435	925,437
Charitable activities	3	27,620	-	-	27,620	-
Other trading activities	4	37,840	-	-	37,840	50,899
Investments	5	922	68,633	-	69,555	72,998
Other income		-	-	-	-	(430)
Total		370,175	306,275	-	676,450	1,048,904
Expenditure on:						
Raising funds	6	262,785	15,222	-	278,007	321,793
Charitable activities	7	201,038	432,547	-	633,585	482,724
Total	:	463,823	447,769	-	911,592	804,517
Net gains/(losses) on investments Transfers between funds	5	748	-	31,550 -	32,298 -	307,969 -
Net movement in funds		(92,900)	(141,494)	31,550	(202,844)	552,356
Total funds brought forward		523,656	551,279	1,856,573	2,931,508	2,379,152
Total funds carried forward		430,756	409,785	1,888,123	2,728,664	2,931,508

Continuing operations

All income and expenditure has arisen from continuing activities.

The statement of financial activities includes all gains and losses recognised in the period.

The notes form part of these financial statements

BALANCE SHEET at 31 March 2022

					1 April 2021 to 31 March 2022	1 April 2020 to 31 March 2021
		Unrestricted	Restricted	Endowments	TOTAL	TOTAL
	Notes	£	£	£	£	£
			-	~		
Fixed assets						
Tangible assets	13	113,983	33,642	-	147,625	153,452
Investments	14	29,348	122,202	1,888,123	2,039,673	2,091,898
		143,331	155,844	1,888,123	2,187,298	2,245,350
Current assets						
Stocks	15	8,239	-	-	8,239	14,131
Debtors	16	27,466	9,486	-	36,952	48,574
Cash at bank and in hand		287,986	252,682	-	540,668	698,239
		323,691	262,168	-	585,859	760,944
Creditors:						
amounts falling due within one year	17	(38,909)	(5,584)		(44,493)	(74,786)
Net current assets	17	284,782	256,584	-	<u>(44,493)</u> 541,366	686,158
		204,702	200,004		541,500	000,100
Total net assets		428,113	412,428	1,888,123	2,728,664	2,931,508
Represented by the funds of the charity:						
Endowment funds	19	-	-	1,888,123	1,888,123	1,856,573
Restricted income funds	19	-	409,785		409,785	551,279
Unrestricted funds	19	430,756	-	-	430,756	523,656
					,	
		430,756	409,785	1,888,123	2,728,664	2,931,508

The financial statements were approved by the Board of Trustees on 6th September 2022 and were signed on its behalf by:

5800-

Diane Scott QAM Chair of The Ambulance Staff Charity and Trustee

The notes form part of these financial statements

CASH FLOW STATEMENT for the year ended 31 March 2022

		1 April 2021 to 31 March 2022	1 April 2020 to 31 March 2021
	Notes	£	£
Cash flows from operating activities:			
Cash generated from operations	А	(311,649)	201,613
Net cash provided by (used in) operating activities		(311,649)	201,613
Cash flows from investing activities:			
Purchase of tangible fixed assets		-	(7,086)
Purchase of fixed asset investments		(637,254)	(264,189)
Sale of tangible fixed assets		-	5,000
Sale of fixed asset investments		709,551	218,274
Interest received		28	46
Dividends received		69,527	72,952
Net cash provided by (used in) investing activities		141,852	24,997
Change in cash and cash equivalents in the reporting period		(169,797)	226,610
Cash and cash equivalents at the beginning of the reporting p	eriod	750,780	524,170
Cash and cash equivalents at the end of the reporting period		580,983	750,780

Cash and cash equivalents at the end of the reporting period represents cash at bank and in hand and also cash held within the investment portfolio.

NOTES TO THE CASH FLOW STATEMENT for the year ended 31 March 2022

A. RECONCILIATION OF NET INCOME TO NET CASH FLOW FROM OPERATING ACTIVITIES

	1 April 2021 to 31 March 2022	1 April 2020 to 31 March 2021
	£	£
Net income for the reporting period (as per the statement of		
financial actives)	(202,844)	552,356
Adjustments for:		
Depreciation charges	5,827	23,386
Loss on tangible fixed asset disposals	-	4,382
Losses/(gains) on investments	(32,298)	(307,969)
Interest received	(28)	(46)
Dividends received	(69,527)	(72,952)
Decrease/(increase) in stocks	5,892	(5,921)
(Increase)/Decrease in debtors	11,622	(27,273)
(Decrease)/Increase in creditors	(30,293)	35,650
	(244,040)	004.040
Net cash provided by (used in) operating activities	(311,649)	201,613

NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 March 2022

1. ACCOUNTING POLICIES

Basis of preparing the financial statements

The financial statement of the charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)'. Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland'.

Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy note(s).

The significant accounting policies applied in the preparation of these financial statements are set out below. These policies have been consistently applied to all years presented unless otherwise stated.

Going concern

At the time of approving the financial statements, the trustees have a reasonable expectation that the charity has adequate resources to continue in operational existence for the foreseeable future.

Income

Income from donations and legacies are recognised where there is entitlement, certainty of receipt and the amount can be measured with sufficient reliability. Such income is only deferred when:

the donor specifies that the grant or donation must only be used in future accounting periods; or
the donor has imposed conditions which must be met before the charity has unconditional entitlement.

Income from commercial trading activities is recognised as earned (as the related goods and services are provided).

Investment income is recognised on a receivable basis.

Legacies are accounted for as incoming resources upon receipt or where the receipt of the legacy is virtually certain; this will be once confirmation has been received from the representatives of the estate(s) that payment of the legacy will be made or property transferred and once all conditions attached to the legacy have been fulfilled.

Gift Aid is only included when there is a valid declaration from the donor, it is considered to be part of the gift and is treated as an addition to the initial donation.

Donated services are recognised as income and an expense, as they are used.

Volunteer help is not included in the accounts but is described in the trustees' annual report.

NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 March 2022

1. ACCOUNTING POLICIES - continued

Expenditure

Liabilities are recognised as resources expended as soon as there is a legal or constructive obligation committing the charity to the expenditure. All expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all costs related to the category.

- Costs of raising funds are those costs incurred in attracting voluntary income, and those incurred in trading activities that raise funds;

- Charitable activities include expenditure associated with the delivery of the charity's activities and include both the direct costs and support costs relating to these activities;

- Governance costs include those incurred in the governance of the charity and its assets and are primary associated with constitutional and statutory requirements; and

- Support Costs include central functions and have been allocated to activity cost categories on a basis consistent with the use of resources, e.g. staff costs by the time spent and other costs by their usage.

Irrecoverable VAT

All resources expended are classified under activity headings that aggregate all costs related to the category.

Irrecoverable VAT in respect of previous years was charged against the category of resources expended for which it was incurred.

Leased assets

Rentals applicable to operating leases where substantially all of the benefits and risks of ownership remain with the lessor are charged to the statement of financial activities on a straight-line basis over the lease term.

Grants

Grants received are included on the Statement of Financial Activities when the charity is legally entitled to the income and the amount can be quantified with reasonable accuracy.

Allocation and apportionment of costs

Restricted and Endowment Fund expenses are recognised in accordance with the grant terms and restrictions placed by the provider.

Tangible fixed assets

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life.

Leasehold	- Over the lease term
Improvements to property	- Over 5 years
Fixtures and fittings	- Over 3 & 5 years
Computer equipment	- Over 2 years
Motor vehicles	- 25% Reducing balance

Items with an individual cost greater than £1,000 are capitalised and depreciated over their useful economic lives.

NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 March 2022

1. ACCOUNTING POLICIES - continued

Investments

Investments held as fixed assets are revalued at market value at the balance sheet date and the gain or loss taken to the Statement of Financial Activities.

Stocks

Stocks are valued at the lower of cost and net realisable value, after making due allowance for obsolete and slow moving items.

Taxation

The charity is exempt from tax on its charitable activities.

Fund accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Endowment funds relate to Cabinet Office awards made to TASC as the host charity for the operation of two distinct activities:

Rehabilitation Endowment - the charity has the benefit of the income for the purpose of funding physical rehabilitation of personnel in the Ambulance Services and Search and Rescue; and
Bereavement Endowment - the charity has the benefit of the Income for the purpose of funding a Bereavement Support

Costs relating to the management of the Endowments, as host, are chargeable against the income of the fund.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

Pensions

The Charity operates a defined contribution pension scheme and the pension charge represents the amounts payable by the Charity to the fund in respect of the year.

Some employees are contractually entitled to receive an employer contribution to a pension arrangement which they have established for their own benefit. TASC makes a contribution of 8% of eligible salary directly to the insurance companies with whom the employees have contracted.

Debtors

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid after taking account of any trade discounts due.

Cash at bank and in hand

Cash at bank and cash in hand includes cash and short term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 March 2022

1. ACCOUNTING POLICIES - continued

Creditors and provisions

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

Financial Instruments

The Charity only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value with the exception of bank loans which are subsequently measured at amortised cost using the effective interest method.

NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 March 2022

2. DONATIONS AND LEGACIES

	Unrestricted funds	Restricted funds	Endowments funds	1 April 2021 to 31 March 2022	1 April 2020 to 31 March 2021
	£	£	£	£	£
Individual giving	75,173	-	-	75,173	79,133
Community fundraising	107,188	-	-	107,188	112,449
Corporations	12,655	-	-	12,655	27,109
Legacies	53,333	-	-	53,333	7,558
Trusts & grants	54,700	237,642	-	292,342	698,293
Gifts in kind	744	-	-	744	895
	303,793	237,642	-	541,435	925,437
Grants received, included in the above,	are as follows:				
Department for Digital, Culture, Media 8				-	407,021
Civil Service Insurance Society				10,000	-
The Blue Lamp Foundation				3,460	6,000
The Royal Foundation				134,182	134,182
Covid Healthcare Support Appeal				100,000	128,500
The Orr Mackintosh Foundation				20,000	-
Other trusts				24,700	22,590
				292,342	698,293

The contribution of unpaid volunteers is not recognised in the accounts.

3. CHARITABLE ACTIVITIES

	Unrestricted funds	Restricted funds	Endowments funds	1 April 2021 to 31 March 2022	1 April 2020 to 31 March 2021
Commissioned services	£ 27,620	£	£	£ 27,620	£

4. OTHER TRADING ACTIVITIES

	Unrestricted funds	Restricted funds	Endowments funds	1 April 2021 to 31 March 2022	1 April 2020 to 31 March 2021
	£	£	£	£	£
Shop sales	31,157	-	-	31,157	45,215
Lottery	6,683	-	-	6,683	5,684
	37,840	-	-	37,840	50,899

NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 March 2022

5. INVESTMENT INCOME

	Unrestricted funds	Restricted funds	Endowments funds	1 April 2021 to 31 March 2022	1 April 2020 to 31 March 2021
	£	£	£	£	£
Investment portfolio income	922	68,605	-	69,527	72,952
Deposit account interest	-	28	-	28	46
	922	68,633	-	69,555	72,998

6. RAISING FUNDS

	Unrestricted funds	Restricted funds	Endowments funds	1 April 2021 to 31 March 2022	1 April 2020 to 31 March 2021
	£	£	£	£	£
Fundraising costs	164,294	88	-	164,382	175,432
Communication and marketing costs	87,116	46	-	87,162	104,369
Shop costs	11,161	-	-	11,161	28,089
Investment management costs	214	15,088	-	15,302	13,903
	262,785	15,222	-	278,007	321,793

In accordance with current reporting requirements, amounts shown here for Raising Funds and in Note 7 below, for Charitable Activities include apportionments of the amounts shown under Note 9 - Support Costs totalling £220,809 (2021 - £250,062), on a relevant basis, as decided by the organisation.

7. CHARITABLE ACTIVITIES

	Unrestricted funds	Restricted funds	Endowments funds	1 April 2021 to 31 March 2022	1 April 2020 to 31 March 2021
	£	£	£	£	£
Beneficiary support	118,193	426,905	-	545,098	347,305
Volunteer costs	62,042	5,642	-	67,684	133,276
Programme development	12,991	-	-	12,991	-
Memorial service	7,812	-	-	7,812	2,143
	201,038	432,547	-	633,585	482,724
8. GRANTS PAYABLE					
	Unrestricted funds	Restricted funds	Endowments funds	1 April 2021 to 31 March 2022	1 April 2020 to 31 March 2021
	£	£	£	£	£
Beneficiary support grants	10,240	47,356	-	57,596	5,926

NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 March 2022

9. SUPPORT COSTS

	Unrestricted funds	Restricted funds	Endowments funds	1 April 2021 to 31 March 2022	1 April 2020 to 31 March 2021
	£	£	£	£	£
Vehicle costs	-	-	-	-	463
Property running costs	10,736	-	-	10,736	7,799
Information technology	10,963	290	-	11,253	13,645
Office expenses	138,621	-	-	138,621	120,615
Board & Committee	2,677	-	-	2,677	993
Finance function	39,883	-	-	39,883	49,025
Human resources	5,577	-	-	5,577	14,482
Professional fees	-	-	-	-	9,372
Depreciation	3,002	2,825	-	5,827	23,386
Loss on disposal of FA	-	-	-	-	4,382
Staff training	835	-		835	-
Recharges	(43,421)	43,421	-	-	-
	168,873	46,536	-	215,409	244,162

Analysis of support costs considered to be governance costs

	Unrestricted funds	Restricted funds	Endowments funds	1 April 2021 to 31 March 2022	1 April 2020 to 31 March 2021
	£	£	£	£	£
Auditors' remuneration	5,400	-	-	5,400	5,900

10. NET EXPENDITURE AND NET MOVEMENT IN FUNDS

This is stated after charging:	1 April 2021 to 31 March 2022	1 April 2020 to 31 March 2021
Auditors' remuneration	£ 5,400	£ 5,900

11. TRUSTEES REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31 March 2022 nor for the period ended 31 March 2021.

	1 April 2021 to 31 March 2022	1 April 2020 to 31 March 2021
Trustees' expenses	£ 2,677	£ 993

NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 March 2022

12. STAFF COSTS

	1 April 2021 to 31 March 2022	1 April 2020 to 31 March 2021
	£	£
Wages and salaries	405,839	428,466
Payments in respect of termination of employment	7,569	16,813
Social security costs	35,674	37,834
Pension costs	32,242	32,020
Other employee benefits	2,762	2,021
	484,086	517,154
The average monthly number of employees during the year was as follows:		
Fundraising costs	3	3
Communication and marketing costs	1	1
Beneficiary support	5	5
Volunteer costs	1	2
Office administration	3	2
Finance function	1	2
	14	15
The number of higher paid employees were as follows:		
In the band £60,001 to £70,000	1	-
In the band £70,001 to £80,000	-	11
	1	1

NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 March 2022

13. TANGIBLE FIXED ASSETS

		Property	Fixtures	Computer		
	Leasehold	improvements	and fittings	equipment	Vehicles	Totals
	£	£	£	£	£	£
COST						
At 1st April 2021	153,450	22,067	9,297	16,470	-	201,284
Additions	-	-	-	-	-	-
Disposals	-	-	-	-	-	-
At 31st March 2022	153,450	22,067	9,297	16,470	-	201,284
DEPRECIATION						
At 1st April 2021	8,396	19,008	9,297	11,131	-	47,832
Charge for year	1,550	734	-	3,543	-	5,827
Eliminated on disposal	-	-	-	-	-	-
At 31st March 2022	9,946	19,742	9,297	14,674	-	53,659
NET BOOK VALUE						
At 31st March 2022	143,504	2,325	-	1,796	-	147,625
At 31st March 2021	145,054	3,059	-	5,339	-	153,452

14. FIXED ASSET INVESTMENTS

	Listed Investments £
MARKET VALUE	
At 1st April 2021	2,091,898
Additions at cost	637,254
Disposals at cost	(645,922)
Unrealised losses	(31,331)
Movement in cash balances	(12,226)
At 31st March 2022	2,039,673
NET BOOK VALUE	
At 31st March 2022	2,039,673
At 31st March 2021	2,091,898

There were no investments assets outside the UK

Fixed asset investments comprise a portfolio of equities and funds managed by Investee Wealth on behalf of the Charity. The Funds are valued on a regular basis by the Investment managers with reference to current market prices.

Included within the investment balance above, there is cash held by Investec totalling £40,315 (2021 - £52,541).

NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 March 2022

15. STOCKS

	1 April 2021 to 31 March 2022	1 April 2020 to 31 March 2021
	£	£
Stocks	8,239	14,131

16. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	1 April 2021 to 31 March 2022	1 April 2020 to 31 March 2021
	£	£
Trade debtors	6,537	25,819
Prepayments and accrued income	30,415	22,755
	36,952	48,574

17. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	1 April 2021 to 31 March 2022	1 April 2020 to 31 March 2021
	£	£
Trade creditors	17,719	11,969
Social security and other taxes	9,232	11,106
Other creditors	5,769	6,658
Deferred income	3,472	25,000
Accrued expenses	8,301	20,053
Deferred Income	44,493	74,786
At 1st April 2021 Amount released to income in the year	£ 25,000 (25,000)	£ - -
Amount deferred in the year	3,472	25,000
At 31st March 2022	3,472	25,000

Deferred income comprises work invoiced in advance of services/goods provided for in the following period.

NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 March 2022

18. LEASING AGREEMENTS

Minimum lease payments under non-cancellable operating leases fall due as follows:

	1 April 2021 to 31 March 2022	1 April 2020 to 31 March 2021
	£	£
Within one year	9,270	19,355
Between one and five years	10,999	20,621
	000 000	20.076
	20,269	39,976

19. MOVEMENT IN FUNDS

	1 April 2021	Net movement in funds	31 March 2022
	£	£	£
Unrestricted Funds			
General Fund	523,656	(92,900)	430,756
Restricted Funds			
Building and fittings fund	32,754	(350)	32,404
Bereavement Fund	44,831	16,466	61,297
Rehabilitation Fund	310,133	(97,299)	212,834
Grants Fund	10,447	(8,118)	2,329
Coventry Ambulance Staff Fund	2,890	(815)	2,075
The Royal Foundation	78,539	(23,810)	54,729
Covid Healthcare Support Appeal	71,685	(27,568)	44,117
	551,279	(141,494)	409,785
Endowment Funds			
Bereavement Fund	1,003,554	5,993	1,009,547
Rehabilitation Fund	853,019	25,557	878,576
	1,856,573	31,550	1,888,123
TOTAL FUNDS	2,931,508	(202,844)	2,728,664

NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 March 2022

19. MOVEMENT IN FUNDS - continued

Net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Gains and losses £	Transfers £	Movement in funds £
Unrestricted Funds					
General Fund	370,175	(463,823)	748	-	(92,900)
Restricted Funds					
Building and Fittings Fund	-	(350)	-	-	(350)
Bereavement Fund	32,470	(16,004)	-	-	16,466
Rehabilitation Fund	39,605	(136,904)	-	-	(97,299)
Grants Fund	1	(8,119)	-	-	(8,118)
Coventry Ambulance Staff Fund	-	(815)	-	-	(815)
The Royal Foundation	134,194	(158,004)	-	-	(23,810)
Covid Healthcare Support Appeal	100,005	(127,573)	-	-	(27,568)
	306,275	(447,769)	-	-	(141,494)
Endowment Funds					
Bereavement Fund	-	-	5,993	-	5,993
Rehabilitation Fund	-	-	25,557	-	25,557
	-	-	31,550	-	31,550
TOTAL FUNDS	676,450	(911,592)	32,298	-	(202,844)

RESTRICTED FUNDS

Building and Fittings Fund

The fund represents expenditure on improvements to the office and costs attached to fitting out the office out of a capital grant awarded, by the Cabinet Office in 2014.

Bereavement Fund

TASC acts as lead for a consortia of emergency service organisations (police, fire, ambulance and search and rescue), to deliver bereavement support to dependents of those killed while on active service. This is a restricted fund that holds the income less any expenses from the Endowment invested. The expenses are restricted to the purpose as described above.

Rehabilitation Fund

The rehabilitation fund is to be used to support ambulance services and search and rescue personnel to access rehabilitation and treatment services for physical injuries incurred whilst on active service. This is a restricted fund that holds the income less any expenses from the Endowment invested. The expenses are restricted to the purpose as described above.

NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 March 2022

19. MOVEMENT IN FUNDS - continued

Grants Fund

The fund represents grants received from the Civil Service Insurance Society Charity Fund for ambulance personnel providing £10,000 for physical rehabilitation and £40,000 for financial support for those fleeing domestic violence.

Coventry Ambulance Staff Fund

The General Charities of the City of Coventry has awarded the charity a grant to support ambulance staff members in and around the Coventry area.

The Royal Foundation

Restricted fund created in July 2020 for the £268,364 grant awarded to TASC for a 2 year period by The Royal Foundation of The Duke and Duchess of Cambridge. The grant will fund increased capacity for the TASC call taking function and counselling service and will fund provision of bereavement education.

Covid Healthcare Support Appeal

Restricted fund created in August 2020 for the grants awarded to TASC by the CHSA charity (£128,500 awarded in 2020 and £130,000 awarded in 2021). These grants fund mental health counselling and financial hardship grants for those working in the Ambulance Service across the UK, where they have been directly impacted by Covid-19.

ENDOWMENT FUNDS

Bereavement Fund

TASC acts as lead for a consortia of emergency service organisations (police, fire, ambulance and search and rescue), to deliver bereavement support to dependents of those killed while on active service. This is as a permanent endowment, the sum of £1 million has been invested with Investec Wealth Management. It must be held in it entirety. TASC can not utilise the capital invested.

Rehabilitation Fund

The rehabilitation fund is to be used to support ambulance services and search and rescue personnel to access rehabilitation and treatment services for mental health issues and physical injuries incurred whilst on active service. Physical injury rehabilitation requests are prioritised to remain in line with the original intention of the grant.

20. RELATED PARTY DISCLOSURES

Aside from the trustees' expenses as outlined previously, there were no related party transactions in the year.