Annual Report and Accounts

for the year ended

31st March 2021

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REPORT OF THE TRUSTEES for the year ended 31 March 2021

REFERENCE AND ADMINISTRATIVE DETAILS

Registered Charity number 1163538 England & Wales

> Scotland SCO46384

Registered Office 12, Ensign Business Centre, Westwood Way, Coventry CV4 8JA

Trustees Gordon Enstone

> Carl Ledbury Gerry Brown **Edward Weiss** Anthony Arrowsmith

Roger Diggle

Kulvindar Naga

- resigned 22.02.21

Diane Scott - Chair

Helen Poole

Reverend Kevin Charles

Linda Millinchamp - appointed 22.09.20

Advisers to the Board Dr Jennifer Wild Clinical Adviser

Auditors Harrison Beale & Owen, Chartered Accountants

> Highdown House 11 Highdown Road Leamington Spa CV31 1XT

Bankers Lloyds Bank PLC

> 30 High Street Coventry CV1 5RA

Investment Managers Investec Wealth & Management Limited

> Quartermile One 15 Lauriston Place Edinburgh

EH3 9EN

REPORT OF THE TRUSTEES for the year ended 31 March 2021

CHAIR'S INTRODUCTION TO THE ANNUAL REPORT AND ACCOUNTS

It is my great pleasure to introduce this year's Annual Report and Accounts which should be read along with our Impact Report for 2020/2021.

I assumed the role of TASC Chair in April 2020 from my predecessor Sue Noyes to whom we are most grateful for her commitment and hard work for the Charity.

2020/21 has been an unprecedented year, and I am so proud of the way that our staff, volunteers and trustees have adapted to become a virtual organisation since the beginning of the Pandemic. We have continued to provide support tailoring it to the changing needs of our ambulance colleagues, whilst improving the access and speed with which we provide vital help.

What has been most remarkable throughout the year is the dedication and resilience shown by the ambulance staff in helping the UK through these extraordinary times. We are particularly honoured to be a part of the support that helps these remarkable people and their families in their time of need. Sadly, this been at great cost to a large number of individuals and their families with around 30 ambulance staff losing their lives to Covid.

Support for mental wellbeing is still the largest part of our work, however the number of people with trauma-based conditions and the complexity of the cases where we have provided support has increased. We have also seen a rise in the numbers of people seeking help with financial support as families have been hit by the economic impacts of Covid 19.

This has also been a year when the support we have received with fundraising has been astounding both from the public and the ambulance community, and I would like to take this opportunity to personally thank all of those that have donated and raised funds for which we are so grateful.

I would also to thank the Department for Digital, Culture, Media and Sport (DCMS) for providing funding for TASC this year, the Covid-19 Healthcare Support Appeal (CHSA) who provided funds to support those whose mental health and financial circumstances have been impacted by the Pandemic, and finally the Royal Foundation whose generous grant has enabled us to fund more trauma-based support through extended opening hours of our contact lines and to provide training on supporting bereavement to our Peer Support Volunteers.

I would like to thank and acknowledge the work of my fellow Trustees through this difficult year and to, Kulvinder Naga for her support who stood down as a Trustee in February.

Finally, I would like to thank the staff and volunteers who have worked tirelessly to provide support to our beneficiaries in this most difficult and unprecedented year.

Please read this report along the impact report and enjoy reading the information and the stories that demonstrate why we are needed, what we do, the impact we have and celebrates all those that have contributed throughout the year.

Diane Scott QAM TASC Chair

REPORT OF THE TRUSTEES for the year ended 31 March 2021

HOW TASC IS GOVERNED

TASC is governed by its Board of Trustees who meet on a bi-monthly basis to provide oversight on the progress of the charity in achieving its objectives, to ensure the appropriate use of resources and to manage risk.

The Board is assisted in this role by its sub-committees:

- Finance
- Income Generation, Marketing, Communications and Digital
- · Human Resources, Operation and Clinical
- Governance
- Remuneration
- Audit and Risk

All the committees are chaired by a Trustee and have their own terms of reference. The committees' functions are to provide, on behalf of the Board, scrutiny and to support each of the operational areas of TASC in their work. Each committee has its own set of corporate risks to monitor and manage on behalf of the Board.

The effectiveness of the governance structure is formally reviewed by the Governance Committee every 12 months with recommendations to the Board on any required changes or potential improvements.

There is a scheme of delegation in place which sets out the roles, responsibilities and powers of the Trustees and the executive. The day to day running of the Charity is delegated to the Chief Executive Officer who is supported by the unpaid Chair of the Board of Trustees.

The Board is assisted in their duties by Dr Jennifer Wild who provides clinical advice and support.

OBJECTIVES AND ACTIVITIES

TASC is a Charitable Incorporated Organisation (CIO) that supports the Ambulance Community at their times of need. The following paragraphs are extracts from our governing document that sets out what we do, how we do it and who we support;

The objects for which the CIO is established are:

- (1) The relief of financial hardship, either generally or individually, of the Beneficiaries by making grants of money for providing or paying for items, services or facilities.
- (2) The relief of illness, disability or distress through provision of welfare, respite, support and therapeutic services, either generally or individually of the Beneficiaries through:
 - (a) direct provision of such services;
 - (b) the acquisition, maintenance and operation of facilities to provide such services;
 - (c) indirect provision of such services, including commercial contracting, or contributing or donating to other charities with similar objectives;
 - (d) arrangement of access to other providers of such services;
 - (e) provision of financial support to other providers of such services which are used by the Beneficiaries; or
- (3) The promotion of the education or re-education of the Beneficiaries (including social and physical training) in such ways as the charity trustees think fit, including by:
 - (a) awarding to such person's scholarships, maintenance allowances or grants tenable at any university, college or institution of higher or further education; or
 - (b) supporting the education of such persons following retirement from the Service so as to promote their financial self-sustainability.

REPORT OF THE TRUSTEES for the year ended 31 March 2021

OBJECTIVES AND ACTIVITIES...continued

- (4) The relief of poverty, sickness and distress of the bereaved dependents of those employed by, or volunteering for, the emergency services (for these purposes defined as the UK Police, UK Fire, Ambulance Service, and Search and Rescue) who have been killed whilst on active service.
- (5) The relief of sickness and suffering of Ambulance Service and Search and Rescue employees or volunteers by facilitating their access to rehabilitation and treatment in respect of physical injuries they have incurred whilst on active service.'

(6)

For the purpose of clauses 6(1) to 6(3) the Beneficiaries for whom the CIO is established are inter alia—

- (a) Any serving or retired member of, or volunteer under the control of, an Ambulance Service, their carers or family members shall be eligible as a beneficiary-
 - (i) For the purposes of these objects, a family member has the same meaning as a connected person in clause 51 except that reference to Trustee in that clause shall read as Beneficiary for the purpose of this clause:

(ii)

- For the purposes of these objects, carer has the meaning from time to time attributed by the Carers Trust, a registered charity in England and Wales (1145181) and in Scotland (SC042870) which for the time being is "a carer is anyone who cares, unpaid, for a friend or family member who due to illness, disability, a mental health problem or an addiction cannot cope without their support".
- (iii) For the purposes of these objects, a serving or retired member of, or volunteer under the control of, an Ambulance Service means a natural person who was employed by or volunteered for an Ambulance Service for a period of not less than 12 consecutive calendar months.

TASC defines the Ambulance Community in the following way:

- Everyone who is or who has been employed by an NHS Ambulance Service or Trust for at least 12 months, and their close family.
- People employed or who have been employed by a CQC registered private ambulance service for at least 12 months and their families.
- Paid member of charitable ambulance services and their families.
- Volunteers under the direction and control of an Ambulance Service.
- Students who have been employed by an NHS Trust for at least 12 months.

OBJECTIVES FOR THE PERIOD

The trustees have set ambitious plans to grow the support available to the Ambulance Community and this was set out in the three-year strategy that runs up to March 2022. The objectives cover a range of themes that the trustees believe will enable TASC to grow the quality of what we do, the reach, the range of services and the numbers of people we support. This will be achieved by raising more funds, building deeper and more effective relevant partnerships and collaborations with Ambulance Trusts, ambulance services and other relevant bodies The objectives for 20/21 were a continuation of our three-year plan agreed in 2019/20 which were.

REPORT OF THE TRUSTEES for the year ended 31 March 2021

RAISE AWARENESS

- Communicate effectively and regularly with the Ambulance Community and relevant stakeholders including the public about the challenges faced by the Ambulance Community, the support that TASC is able to provide;
- Continue to develop a range of products, material and information, available in both printed and digital formats that allow access to TASC services:
- · Increase our presence on social media platforms such as Facebook, Twitter, LinkedIn and Instagram
- Continue to develop TASC's voice which provides easy to understand information, that is concise and targets all our stakeholders;
- Increase TASC's presence in the news media, by producing news articles, press releases that publicise the support that we provide, case studies that help build understanding of the issues facing the Ambulance Community an publicise the work and efforts of those that support us;
- · Continue to drive brand awareness;
- Celebrate and promote TASC's successes and achievements;
- Continue to develop regional engagement, alongside constructive relationships with NHS Ambulance Trusts;
- Recruit Patrons and ambassadors to support us and raise awareness;
- · Develop and deliver a programme of events to engage with volunteers and beneficiaries

RAISE FUNDS

TASC is registered with the Fundraising Regulator and will manage a diverse portfolio of fundraising activities which could include (but is not limited to) the following:

- Recruit significant numbers of regular donors and individual supporter as we believe that long-term this will be a principal source of long-term sustainable funding;
- Develop and implement a corporate support programme growing the number of corporate supporters;
- Secure increased funding from Charitable Trusts and other funders;
- · Develop a programme of national and local challenge events;
- · Promote the TASC lottery;
- Develop community fundraising and general donations;
- Work in a partnership to raise funds with a range of stakeholders;
- Explore joint ventures with charity partners, NHS Ambulance Trusts, other organisations and government;
- Ensure the supporter journey drives long term loyalty through positive engagement.

RECRUIT VOLUNTEERS

- Recruit and induct a range of volunteers across the UK to act as fundraisers, representatives and champions
 to raise money and raise awareness of TASC;
- Develop an interactive digital platform either on social media to enable people to sign up as volunteers and to manage their volunteering activities.

REPORT OF THE TRUSTEES for the year ended 31 March 2021

REVIEW WORKING PRACTICES AND LONG-TERM STRATEGY

- Attract an independent consultancy service to carry out an independent review of TASC's working practices;
- · Develop and agree an ambitious but achievable strategy for the long-term;
- Consult with ambulance staff to ensure that their voice is heard and that they get maximum value form the current service provision, identifying any needs or opportunities for developing alternative services.

TRAIN STAFF AND VOLUNTEERS

- Train staff and volunteers to ensure that they are equipped with the right skills and knowledge to deliver TASC's strategy:
- Ensure all staff are offered appropriate training and development opportunities and regular performance reviews:
- Ensure all staff and volunteers undertake mandatory training to ensure compliance with all relevant regulations;
- Ensure all Trustees are offered an appropriate training programme

DEVELOP PARTNERSHIPS FOR GREATER COLLABORATION

• Develop effective partnerships and collaborate with other support charities and organisations to improve the immediate and longer-term wellbeing of beneficiaries.

The Trustees set out these objectives originally in 2017 to be delivered by 2020/21. During this period TASC has undergone a great deal of change and the main achievements for 2021 are set out in the Impact Report which accompanies this Annual Report.

Below is a brief statement of the work undertaken in 2020/21.

ACTIVITIES UNDERTAKEN

2020/21 has been a unique and very difficult year for the world, the country, the NHS, the ambulance community and for everyone. The common theme of all the activities reported is the way that TASC was forced by the pandemic to change its plans, adopt new ways of working and respond to the incredible demands placed on our Beneficiaries.

Organisationally our first challenge was to maintain our services during the pandemic. Moving to home working at the end of March 2020 we worked hard to upgrade and improve the use of our IT and digitalise as much as we could.

The staff team responded wonderfully well to the challenge of home working and throughout the year we are pleased to report that we have been able to continue to deliver the majority of our services despite the restrictions put in place to help manage the pandemic.

REPORT OF THE TRUSTEES for the year ended 31 March 2021

MENTAL WELLBEING

In 2019/20 all our mental health counselling was conducted on a face-to-face basis however due to Covid restrictions this was not possible for long periods of the year. Initially many people were reluctant to try either video or telephone counselling but very soon this changed and what we have seen is that it has improved access and ease of referral and the outcomes have been very good.

The main increase in our work has been in the provision of support with trauma-based conditions and we anticipate that this will continue.

We have as result of funding provided by the Royal Foundation been able to increase our opening hours and along with funding received from the Royal Foundation and CHSA increase the amount of counselling support that we can provide.

PHYSICAL WELLBEING

This is one area of support where we have been unable to work as normal. Access to physiotherapy was impossible during the lockdown periods and the provision of support for physical rehabilitation we provide in partnership with the Police and Firefighters Treatment Centres had to put on hold as they were closed or severely restricted throughout much of 20/21.

However, as things have started to open up, we are seeing the demand rise, in part because of the backlog but also because of the physical impacts of recovering from Covid and long-covid.

FINANCIALWELLBEING

The demand for support as can be seen below has continued to rise as the financial impacts of the pandemic have become apparent. We are grateful to CHSA who enabled us to expand our grant provision for those impacted by Covid.

IMPACT REPORT

As in previous years we are publishing, alongside the Trustees Report and the Audited accounts our impact report. In that report we set out in detail what we have achieved in the last year

- 1400 hours of counselling provided to members of our ambulance services
- 62% increase in the mental health of the people we supported
- 96% reduction in suicide ideation amongst those we supported
- 62% reduction in experiencing panic or terror in those we supported
- 57% reduction in people experiencing distressing memories or images
- We secured extra benefits (annulised) for our Beneficiaries of £333,000
- We gave grants and financial support totalling £68,000
- 23% of the people we supported needed help as a direct result of the pandemic

FUTURE PLANS

2021/22 will be the last year of the current three year plan and we will publish our new strategic plan in the spring of 2022. For 2021/22 our main focus will be

- Continue to expand the volume and the quality of the services and support we provide in the areas of mental, physical and personal wellbeing;
- Grow our social media presence and aim for over 3.5 million impressions in the year;
- Grow our unrestricted funding in the year to £350k of fundraised income;
- Focus on bringing on board more corporate supporters;
- Continue to build on partnerships with the Royal Foundation, CHSA, NHS Ambulance Trusts,
 College of Paramedics, The Firefighters Charity, Police Care and Mind, and build new relationships to share and deepen our impact;
- To continue to respond flexibly and compassionately to the needs of our Beneficiaries as they
 and families emerge from the impact on Covid;
- Develop new services and activities to support the recovery of all our ambulance people from the impacts of Covid.

This has been a year of unprecedented challenges and we are pleased to report on how well we have responded, however, the coming year is likely to bring many more and we are focused on growing our charity and striving to meet the ever-increasing need for the support that we provide.

REPORT OF THE TRUSTEES for the year ended 31 March 2021

FINANCIAL REVIEW

Investment policy and objectives

TASC holds all free funds as cash in interest bearing bank accounts. The two endowments granted by the Cabinet Office are invested to generate an income which is used to fund services and the operating cost of those services. These funds are managed under a discretionary agreement by TASC's investment manager.

Reserves policy

TASC has aspired to have the equivalent of 3 months operating costs maintained as free reserves. This objective was achieved and maintained in the current financial year.

Review of the current year financial activities

TASC's gross income from all sources for the period totalled £1,048,904 (2020 - £1,083,681) and total expenditure of £804,517 (2020 - £990,269). The net surplus for the year after revaluations of investments totalled £552,356 (2020 net deficit - £207,751)

STATEMENT OF TRUSTEES' RESPONSIBILITIES

The trustees are responsible for preparing the Report of the Trustees and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice) including Financial Reporting Standard 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland"

The law applicable to charities in England and Wales, the Charities Act 2011, Charity (Accounts and Reports) Regulations 2008 and Scotland requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charity and of the incoming resources and application of resources, including the income and expenditure, of the charity for that period. In preparing those financial statements, the trustees are required to

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charity SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable accounting standard have been followed, subject to any material departures disclosed and explained in the financial statements.
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

The trustees are responsible for proper accounting records which disclose with reasonable accuracy at any time the financial position of the charity and to enable them to ensure that the financial statements comply with the Charities Act 2011, the Charity (Accounts and Reports) Regulations 2008, the Charities and Trustee Investment (Scotland) Act 2005, the Charity Accounts (Scotland) Regulations 2006 (as amended, and the provision of the Trust deed. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The trustees are responsible for the maintenance and integrity of the charity and financial information included on the charity's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

ON BEHALF OF THE TRUSTEES

Diane Scott QAM TASC Chair and

Trustee

Date 08/10/2021

REPORT OF THE INDEPENDENT AUDITORS TO THE TRUSTEES OF THE AMBULANCE STAFF CHARITY

Opinion

We have audited the financial statements of The Ambulance Staff Charity (the 'charity') for the period ended 31 March 2021 which comprise the Statement of Financial Activities, the Balance Sheet, the Cash Flow Statement and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice), including Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland'.

In our opinion the financial statements:

- give a true and fair view of the state of the charity's affairs as at 31 March 2021 and of its incoming resources and application of resources for the period then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice, including Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and the Republic of Ireland'; and
- have been prepared in accordance with the requirements of the Charities Act 2011 and with the requirements of the Charities and Trustee Investment (Scotland) Act 2005 and regulation 8 of the Charities Accounts (Scotland) Regulations 2006

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditors responsibilities for the audit of the financial statements section of our report. We are independent of the charity in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

We have nothing to report in respect of the following matters in relation to which the ISAs (UK) require us to report to you where:

- the trustees' use of the going concern basis of accounting in the preparation of the financial statements is not appropriate; or
- the trustees have not disclosed in the financial statements any identified material uncertainties that may cast significant doubt about the charity's ability to continue to adopt the going concern basis of accounting for a period of at least twelve months from the date when the financial statements are authorised for issue.

Other information

The trustees are responsible for the other information. The other information comprises the information included in the annual report, other than the financial statements and our Report of the Independent Auditors thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

REPORT OF THE INDEPENDENT AUDITORS TO THE TRUSTEES OF THE AMBULANCE STAFF CHARITY

Matters on which we are required to report by exception

We have nothing to report in respect of the following matters in relation to which the Charities Act 2011 and the Charities Accounts (Scotland) Regulations 2006 requires us to report to you if, in our opinion:

- the information given in the Report of the Trustees is inconsistent in any material respect with the financial statements; or
- sufficient accounting records have not been kept; or
- the financial statements are not in agreement with the accounting records and returns; or
- we have not received all the information and explanations we require for our audit.

Responsibilities of trustees

As explained more fully in the Statement of Trustees Responsibilities, the trustees are responsible for the preparation of the financial statements which give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charity or to cease operations, or have no realistic alternative but to do so.

Our responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue a Report of the Independent Auditors that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at www.frc.org.uk/auditorsresponsibilities. This description forms part of our Report of the Independent Auditors.

Use of our report

This report is made solely to the charity's trustees, as a body, in accordance with Section 144 of the Charities Act 2011 and regulations made under Section 154 of that Act and in accordance with Regulation 10 of the Charities Accounts (Scotland) Regulations 2006. Our audit work has been undertaken so that we might state to the charity's trustees those matters we are required to state to them in an auditors' report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charity and the charity's trustees as a body, for our audit work, for this report, or for the opinions we have formed.

Harrison Beale & Owen Limited Chartered Accountants and Statutory Auditor
Eligible to act as an auditor in terms of Section 1212 of the Companies Act 2000
Highdown House
11 Highdown Road
Leamington Spa
Warwickshire
CV31 1XT
Date:08/10/2021

STATEMENT OF FINANCIAL ACTIVITIES for the year ended 31 March 2021

1 April 2020 to 1 April 2019 to **31 March 2021** 31 March 2020

	Notes	Unrestricted £	Restricted £	Endowments £	TOTAL £	TOTAL £
Income and Endowments from:					_	
Donations & legacies	2	249,574	675,863	-	925,437	992,259
Charitable activities	3	-	-	-	-	4,202
Other trading activities	4	50,899	-	-	50,899	5,541
Investments	5	884	72,114	-	72,998	81,279
Other income		(430)	-	-	(430)	400
Total		300,927	747,977	-	1,048,904	1,083,681
Expenditure on:					_	
Raising funds	6	138,119	183,674	-	321,793	391,557
Charitable activities	7	134,916	347,808	-	482,724	598,712
Total		273,035	531,482	-	804,517	990,269
Net gains/(losses) on investments	;	4,313	-	303,656	307,969	(301,163)
Transfers between funds		27,183	(27,183)	-	-	-
Net movement in funds		59,388	189,312	303,656	552,356	(207,751)
					_	
Total funds brought forward		464,268	361,967	1,552,917	2,379,152	2,586,903
Total funds carried forward		523,656	551,279	1,856,573	2,931,508	2,379,152

Continuing operations

All income and expenditure has arisen from continuing activities.

The statement of financial activities includes all gains and losses recognised in the period.

The notes form part of these financial statements

BALANCE SHEET at 31 March 2021

1 April 2020 to 1 April 2019 to **31 March 2021** 31 March 2020

	Notes	Unrestricted £	Restricted £	Endowments £	TOTAL £	TOTAL £
Fixed assets						
Tangible assets	13	116,985	36,467	-	153,452	179,133
Investments	14	28,812	206,513	1,856,573	2,091,898	1,725,764
	•	145,797	242,980	1,856,573	2,245,350	1,904,897
Current assets						
Stocks	15	14,131	-	-	14,131	8,210
Debtors	16	45,765	2,809	-	48,574	21,301
Cash at bank and in hand		384,882	313,357	-	698,239	<u>483,880</u>
		444,778	316,166	-	760,944	513,391
Creditors:						
amounts falling due within one year	17	(66,919)	(7,867)	-	(74,786)	(39,136)
Net current assets		377,859	308,299	-	686,158	474,255
Total net assets		523,656	551,279	1,856,573	2,931,508	2,379,152
Represented by the funds of the charity:						
Endowment funds	19	-	-	1,856,573	1,856,573	1,552,917
Restricted income funds	19	-	551,279	-	551,279	361,967
Unrestricted funds	19	523,656	-	-	523,656	464,268
	-	523,656	551,279	1,856,573	2,931,508	2,379,152

The financial statements were approved by the Board of Trustees on $\frac{14}{10}/202$ and were signed on its behalf by

Diane Scott QAM TASC Chair and Trustee

CASH FLOW STATEMENT for the year ended 31 March 2021

		1 April 2020 to 31 March 2021	1 April 2019 to 31 March 2020
	Notes	£	£
Cash flows from operating activities:			
Cash generated from operations	Α	201,613	(235,073)
Net cash provided by (used in) operating activities		201,613	(235,073)
Cash flows from investing activities:			
Purchase of tangible fixed assets		(7,086)	(6,989)
Purchase of fixed asset investments		(264,189)	(462,070)
Sale of tangible fixed assets		5,000	9,319
Sale of fixed asset investments		218,274	332,999
Interest received		46	399
Dividends received		<u>72,952</u>	80,880
Net cash provided by (used in) investing activities		24,997	(45,462)
Change in cash and cash equivalents in the reporting period		226,610	(280,535)
Cash and cash equivalents at the beginning of the reporting period		524,170	804,705
Cash and cash equivalents at the end of the reporting period		750,780	524,170

Cash and cash equivalents at the end of the reporting period represents cash at bank and in hand and also cash held within the investment portfolio.

NOTES TO THE CASH FLOW STATEMENT for the year ended 31 March 2021

A. RECONCILIATION OF NET INCOME TO NET CASH FLOW FROM OPERATING ACTIVITIES

	1 April 2020 to 31 March 2021	1 April 2019 to 31 March 2020
	£	£
Net income for the reporting period (as per the statement of		
financial actives)	552,356	(207,751)
Adjustments for:		
Depreciation charges	23,386	13,319
Loss on tangible fixed asset disposals	4,382	9,206
Losses/(gains) on investments	(307,969)	301,163
Interest received	(46)	(399)
Dividends received	(72,952)	(80,880)
Decrease/(increase) in stocks	(5,921)	(715)
(Increase)/Decrease in debtors	(27,273)	4,720
(Decrease)/Increase in creditors	<u>35,650</u>	(273,736)
Net cash provided by (used in) operating activities	201,613	(235,073)

NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 March 2021

1. ACCOUNTING POLICIES

Basis of preparing the financial statements

The financial statement of the charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2015)'. Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland'.

Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy note(s).

The significant accounting policies applied in the preparation of these financial statements are set out below. These policies have been consistently applied to all years presented unless otherwise stated.

Going concern

At the time of approving the financial statements, the trustees have a reasonable expectation that the charity has adequate resources to continue in operational existence for the foreseeable future.

Income

Income from donations and legacies are recognised where there is entitlement, certainty of receipt and the amount can be measured with sufficient reliability. Such income is only deferred when:

- the donor specifies that the grant or donation must only be used in future accounting periods; or
- the donor has imposed conditions which must be met before the charity has unconditional entitlement.

Income from commercial trading activities is recognised as earned (as the related goods and services are provided).

Investment income is recognised on a receivable basis.

Legacies are accounted for as incoming resources upon receipt or where the receipt of the legacy is virtually certain; this will be once confirmation has been received from the representatives of the estate(s) that payment of the legacy will be made or property transferred and once all conditions attached to the legacy have been fulfilled.

Gift Aid is only included when there is a valid declaration from the donor, it is considered to be part of the gift and is treated as an addition to the initial donation.

Donated services are recognised as income and an expense, as they are used.

Volunteer help is not included in the accounts but is described in the trustees' annual report.

NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 March 2021

1. ACCOUNTING POLICIES - continued

Expenditure

Liabilities are recognised as resources expended as soon as there is a legal or constructive obligation committing the charity to the expenditure. All expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all costs related to the category.

- Costs of raising funds are those costs incurred in attracting voluntary income, and those incurred in trading activities that raise funds;
- Charitable activities include expenditure associated with the delivery of the charity's activities and include both the direct costs and support costs relating to these activities;
- Governance costs include those incurred in the governance of the charity and its assets and are primary associated with constitutional and statutory requirements; and
- Support Costs include central functions and have been allocated to activity cost categories on a basis consistent with the use of resources, e.g. staff costs by the time spent and other costs by their usage.

Irrecoverable VAT

All resources expended are classified under activity headings that aggregate all costs related to the category.

Irrecoverable VAT in respect of previous years was charged against the category of resources expended for which it was incurred.

Leased assets

Rentals applicable to operating leases where substantially all of the benefits and risks of ownership remain with the lessor are charged to the statement of financial activities on a straight-line basis over the lease term.

Grants

Grants received are included on the Statement of Financial Activities when the charity is legally entitled to the income and the amount can be quantified with reasonable accuracy.

Allocation and apportionment of costs

Restricted and Endowment Fund expenses are recognised in accordance with the grant terms and restrictions placed by the provider.

Tangible fixed assets

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life.

Leasehold - Over the lease term
Improvements to property - Over 5 years
Fixtures and fittings - Over 3 & 5 years
Computer equipment - Over 2 years

Motor vehicles - 25% Reducing balance

During the year under review, the charity revised it accounting estimates for improvements to property, Fixtures and fittings and Computer equipment. The revised accounting estimates will take effect from 2021 onwards and better reflect the depletion of economic benefit over the assets concerned. The effect of this change is the overall depreciation charge increased by £15,036.

Items with an individual cost greater than £1,000 are capitalised and depreciated over their useful economic lives.

NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 March 2021

1. ACCOUNTING POLICIES - continued

Investments

Investments held as fixed assets are revalued at market value at the balance sheet date and the gain or loss taken to the Statement of Financial Activities.

Stocks

Stocks are valued at the lower of cost and net realisable value, after making due allowance for obsolete and slow moving items.

Taxation

The charity is exempt from tax on its charitable activities.

Fund accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Endowment funds relate to Cabinet Office awards made to TASC as the host charity for the operation of two distinct activities:

- Rehabilitation Endowment the charity has the benefit of the income for the purpose of funding physical rehabilitation of personnel in the Ambulance Services and Search and Rescue; and
- Bereavement Endowment the charity has the benefit of the Income for the purpose of funding a Bereavement Support

Costs relating to the management of the Endowments, as host, are chargeable against the income of the fund.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

Pensions

The Charity operates a defined contribution pension scheme and the pension charge represents the amounts payable by the Charity to the fund in respect of the year.

Some employees are contractually entitled to receive an employer contribution to a pension arrangement which they have established for their own benefit. TASC makes a contribution of 8% of eligible salary directly to the insurance companies with whom the employees have contracted.

Debtors

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid after taking account of any trade discounts due.

Cash at bank and in hand

Cash at bank and cash in hand includes cash and short term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account

Creditors and provisions

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

Financial Instruments

The Charity only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value with the exception of bank loans which are subsequently measured at amortised cost using the effective interest method.

NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 March 2021

2. DONATIONS AND LEGACIES

	Unrestricted funds	Restricted funds	Endowments funds	1 April 2020 to 31 March 2021	1 April 2019 to 31 March 2020
	£	£	£	£	£
Individual giving	79,133	-	-	79,133	41,097
Community fundraising	112,449	-	-	112,449	36,033
Corporations	27,109	-	-	27,109	13,249
Legacies	7,558	-	-	7,558	368
Trusts & grants	22,430	675,863	-	698,293	900,768
Gifts in kind	895	-	-	895	744
	249,574	675,863	-	925,437	992,259
Grants received, included in the above Department for Digital, Culture, Medicivil Service Insurance Society		:		407,021 -	870,488 20,000
The Blue Lamp Foundation				6,000	-
The Royal Foundation				134,182	-
Covid Healthcare Support Appeal				128,500	-
Other trusts				22,590	10,280
				698,293	900,768

During the year the charity received gifts in kind from Safestore in respect of a storage unit and Athene Systems Limited in respect of payment holiday for the finance system. The total value of this support was £895.

The contribution of unpaid volunteers is not recognised in the accounts.

3. CHARITABLE ACTIVITIES

	Unrestricted funds	Restricted funds	Endowments funds	1 April 2020 to 31 March 2021	1 April 2019 to 31 March 2020
Commissioned services	£	£	£	£	£ 4,202
4. OTHER TRADING ACTIVITIES	Unrestricted	Restricted	Endowments	1 April 2020 to 31 March 2021	1 April 2019 to 31 March 2020
	funds £	funds £	funds £	£	£
Shop sales	45,215	-	-	45,215	3,155
Room hire	-	-	-	-	50
Lottery	5,684		_	5,684	2,336

50,899

5,541

50,899

NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 March 2021

5. INVESTMENT INCOME

	Unrestricted funds	Restricted funds	Endowments funds	1 April 2020 to 31 March 2021	1 April 2019 to 31 March 2020
	£	£	£	£	£
Investment portfolio income	884	72,068	-	72,952	80,880
Deposit account interest		46	-	46	399
	884	72,114	-	72,998	81,279

6. RAISING FUNDS

	Unrestricted funds £	Restricted funds £	Endowments funds	1 April 2020 to 31 March 2021	1 April 2019 to 31 March 2020 £
Fundraising costs	77,172	98,260	_	175,432	233,217
Communication and marketing costs	32,665	71,704	-	104,369	137,877
Regional engagement costs	-	-	_	-	3,708
Shop costs	28,089	-	-	28,089	2,318
Investment management costs	193	13,710	-	13,903	14,437
	138,119	183,674	-	321,793	391,557

In accordance with current reporting requirements, amounts shown here for Raising Funds and in Note 7 below, for Charitable Activities include apportionments of the amounts shown under Note 9 - Support Costs totaling £250,062 (2020 - £294,743), on a relevant basis, as decided by the organisation.

7. CHARITABLE ACTIVITIES

	Unrestricted	Restricted	Endowments	1 April 2020 to 31 March	1 April 2019 to 31 March 2020
	funds	funds	funds	2021	
	£	£	£	£	£
Beneficiary support	87,373	259,932	-	347,305	419,988
Volunteer costs	45,400	87,876	-	133,276	139,181
Programme development	-	-	-	-	39,543
Memorial service	2,143	-	-	2,143	
	134,916	347,808	-	482,724	598,712
8. GRANTS PAYABLE					
	Unrestricted funds	Restricted funds	Endowments funds	1 April 2020 to 31 March 2021	1 April 2019 to 31 March 2020
	£	£	£	£	£
Beneficiary support grants	6,330	(404)	-	5,926	55,278

During the year the charity received back unspent grants totaling £60,000 from Winston's Wish

NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 March 2021

9. SUPPORT COSTS

	Unrestricted funds	Restricted funds	Endowments funds	1 April 2020 to 31 March 2021	1 April 2019 to 31 March 2020
	£	£	£	£	£
Vehicle costs	-	463	-	463	3,743
Property running costs	7,799	-	-	7,799	27,146
Information technology	2,143	11,502	-	13,645	12,852
Office expenses	43,641	76,974	-	120,615	117,547
Board & Committee	993	-	-	993	10,108
Finance function	13,678	35,347	-	49,025	48,858
Human resources	14,032	450	-	14,482	28,357
Professional fees	3,900	5,472	-	9,372	17,067
Accounts and audit	5,900	-	-	5,900	6,540
Depreciation	2,077	21,309	-	23,386	13,319
Loss on disposal of FA	4,382	-	-	4,382	9,206
Recharges	(22,280)	22,280		-	<u> </u>
	76,265	173,797	-	250,062	294,743

10. NET EXPENDITURE AND NET MOVEMENT IN FUNDS

This is stated after charging:	1 April 2020 to 31 March 2021	1 April 2019 to 31 March 2020
	£	£
Auditors remuneration	5,900	5,040
Secretarial fees		1,674
	5,900	6,714

11. TRUSTEES REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31 March 2021 nor for the period ended 31 March 2020.

	1 April 2020 to 31 March 2021	1 April 2019 to 31 March 2020
	£	£
Trustees' expenses	993	8,435

NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 March 2021

12. STAFF COSTS

	1 April 2020 to 31 March 2021	1 April 2019 to 31 March 2020
	£	£
Wages and salaries	428,466	370,479
Payments in respect of termination of employment	16,813	-
Social security costs	37,834	30,807
Pension costs	32,020	28,248
Other employee benefits	2,021	1,377
	517,154	430,911
The average monthly number of employees during the year was as follows:		
Fundraising costs	3	3
Communication and marketing costs	1	1
Beneficiary support	5	3
Volunteer costs	2	2
Office administration	2	2
Finance function	2	2
Programme development		1
	15	14
The number of higher paid employees were as follows:		
In the band £60,001 to £70,000	-	1
In the band £70,001 to £80,000	1	<u> </u>
	1	1

NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 March 2021

13. TANGIBLE FIXED ASSETS

	Leasehold	Property improvements	Fixtures and fittings	Computer equipment	Vehicles	Totals
	£	£	£	£	£	£
COST						
At 1st April 2020	153,450	22,067	9,297	9,384	17,574	211,772
Additions	-	-	-	7,086	-	7,086
Disposals	-	-	-	-	(17,574)	(17,574)
At 31st March 2021	153,450	22,067	9,297	16,470	-	201,284
DEPRECIATION						
At 1st April 2020	6,846	8,947	4,385	5,870	6,590	32,638
Charge for year	1,550	10,061	4,912	5,261	1,602	23,386
Eliminated on disposal	-	-	-	-	(8, 192)	(8,192)
At 31st March 2021	8,396	19,008	9,297	11,131	-	47,832
NET BOOK VALUE						
At 31st March 2021	145,054	3,059	-	5,339	-	153,452
At 31st March 2020	146,604	13,120	4,912	3,514	10,984	179,134

14. FIXED ASSET INVESTMENTS

	Listed Investments
	£
MARKET VALUE	
At 1st April 2020	1,725,764
Additions at cost	264,189
Disposals at cost	(312,128)
Unrealised gains	401,822
Movement in cash balances	12,251_
At 31st March 2021	2,091,898
NET BOOK VALUE	0.004.000
At 31st March 2021	2,091,898
At 31st March 2020	1,725,764

There were no investments assets outside the UK

Fixed asset investments comprise a portfolio of equities and funds managed by Investee Wealth on behalf of the Charity. The Funds are valued on a regular basis by the Investment managers with reference to current market prices.

Included within the investment balance above, there is cash held by Investec totalling £52,541 (2020 - £40,290)

NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 March 2021

15. STOCKS

15. STOCKS		
	1 April 2020 to 31 March 2021	1 April 2019 to 31 March 2020
	£	£
Stocks	14,131	8,210
16. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR	4 A	4 Amril 2040
	1 April 2020 to 31 March 2021	1 April 2019 to 31 March 2020
Trade debtors	£ 25,819	£ 3,327
Prepayments and accrued income	22,755	17,974
	48,574	21,301
17. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR	1 April 2020 to 31 March 2021	1 April 2019 to 31 March 2020
Trade creditors Social security and other taxes Other creditors Deferred income Accrued expenses	£ 11,969 11,106 6,658 25,000 20,053	£ 9,711 10,177 5,161 - 14,087
	74,786	39,136
Deferred Income		
At 1st April 2020 Amount released to income in the year Amount deferred in the year	£ - - 25,000	£ 214,834 (214,834)
At 31st March 2021	25,000	_

Deferred income comprises work invoiced in advance of services/goods provided for in the following period.

NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 March 2021

18. LEASING AGREEMENTS

Minimum lease payments under non-cancellable operating leases fall due as follows:

	1 April 2020 to 31 March 2021	1 April 2019 to 31 March 2020
	£	£
	19,355	14,027
	20,621	14,210
	39,976	28,237
1 April 2020	movement in funds	31 March 2021
£	£	£
464,268	59,388	523,656
47,711	(14,957)	32,754
115,369	(70,538)	44,831
135,687	174,446	310,133
16,318	(5,871)	10,447
12,095	(12,095)	-
31,657	(31,657)	-
3,130	(240)	2,890
-	78,539	78,539
	71,685	71,685
361,967	189,312	551,279
836,811	166,743	1,003,554
<u>716,106</u>	<u>136,913</u>	<u>853,019</u>
1,552,917	303,656	1,856,573
2,379,152	552,356	2,931,508
	£ 464,268 47,711 115,369 135,687 16,318 12,095 31,657 3,130 361,967 836,811 716,106 1,552,917	to 31 March 2021 £ 19,355 20,621 39,976 Net movement in funds £ 464,268 59,388 47,711 (14,957) 115,369 (70,538) 135,687 174,446 16,318 (5,871) 12,095 (12,095) 31,657 (31,657) 3,130 (240) - 78,539 - 71,685 361,967 189,312

NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 March 2021

19. MOVEMENT IN FUNDS - continued

Net movement in funds, included in the above are as follows:

	Incoming resources	Resources expended £	Gains and losses £	Transfers £	Movement in funds £
Unrestricted Funds					
General Fund	300,927	(273,035)	4,313	27,183	59,388
Restricted Funds					
Building and fittings fund	-	(14,957)	-	-	(14,957)
Bereavement Fund	37,233	42,229	-	(150,000)	(70,538)
Rehabilitation Fund	39,363	(14,917)	-	150,000	174,446
Grants Fund	1,664	(7,535)	-	-	(5,871)
PTSD	1	(12,096)	-	-	(12,095)
Department for Digital, Culture,					
Media and Sport	407,021	(411,495)	-	(27,183)	(31,657)
Coventry Ambulance Staff Fund	-	(240)	-	-	(240)
The Royal Foundation	134,192	(55,653)	-	-	78,539
Covid Healthcare Support Appeal	<u>128,503</u>	<u>(56,818)</u>			<u>71,685</u>
	747,977	(531,482)	-	(27,183)	189,312
Endowment Funds					
Bereavement Fund	-	-	166,743	-	166,743
Rehabilitation Fund			136,913	-	136,913
	-	-	303,656	-	303,656
TOTAL FUNDS	1,048,904	(804,517)	307,969		552,356

RESTRICTED FUNDS

Building and fittings fund

The fund represents expenditure on improvements to the office and costs attached to fitting out the office out of a capital grant awarded, by the Cabinet Office in 2014.

Bereavement fund

TASC acts as lead for a consortia of emergency service organisations (police, fire, ambulance and search and rescue), to deliver bereavement support to dependents of those killed while on active service. This is a restricted fund that holds the income less any expenses from the Endowment invested. The expenses are restricted to the purpose as described above.

Rehabilitation fund

The rehabilitation fund is to be used to support ambulance services and search and rescue personnel to access rehabilitation and treatment services for physical injuries incurred whilst on active service. This is a restricted fund that holds the income less any expenses from the Endowment invested. The expenses are restricted to the purpose as described above.

NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 March 2021

19. MOVEMENT IN FUNDS - continued

Grants fund

The fund represents grants received from the Civil Service Insurance Society Charity Fund for ambulance personnel providing £10,000 for physical rehabilitation and £40,000 for financial support for those fleeing domestic violence.

PTSD fund

During 2016, TASC received two awards to fund the development of a tailored approach and pilot session for helping ambulance personnel manage PTSD.

Department of digital, culture, media and Sport fund

The Department for Digital, Culture, Media and Sport has awarded the charity a grant split over 3 years. The aim is to contribute to the promotion of beneficiary support available, income generation and raise public awareness.

Coventry Ambulance Staff Fund

The General Charities of the City of Coventry has awarded the charity a grant to support ambulance staff members in and around the Coventry area.

The Royal Foundation

Restricted fund created in July 2020 for the £268,364 grant awarded to TASC for a 2 year period by The Royal Foundation of The Duke and Duchess of Cambridge. The grant will fund increased capacity for the TASC call taking function and counselling service and will fund provision of bereavement education

Covid Healthcare Support Appeal

Restricted fund created in August 2020 for the £128,500 grant rewarded to TASC for a 1 year period by the CHSA charity. The grant will fund mental health support counselling and financial hardship grants for those working in the Ambulance Service across the UK, where they have been directly impacted by Covid-19.

ENDOWMENT FUNDS

Bereavement fund

TASC acts as lead for a consortia of emergency service organisations (police, fire, ambulance and search and rescue), to deliver bereavement support to dependents of those killed while on active service. This is as a permanent endowment, the sum of £1 million has been invested with Investec Wealth Management. It must be held in its entirety. TASC cannot utilise the capital invested.

Rehabilitation fund

The rehabilitation fund is to be used to support ambulance services and Search and Rescue personnel to access rehabilitation and treatment services for physical injuries incurred whilst on active service. This is as a permanent endowment, the sum of £850,000 has been invested with Investec Wealth Management. It must be held in its entirety. TASC cannot utilise the capital invested.

NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 March 2021

20. RELATED PARTY DISCLOSURES

Aside from the trustees' expenses as outlined previously, there were no related party transactions in the year.